

Feedback Process

Bronte College welcomes feedback on how we provide accessibility for all students, parents, visitors, and Staff Members. Feedback will help us identify barriers and respond to concerns.

Feedback can be provided in the following ways:

- Through our website
- By Email (hr@brontecollege.ca)
- By Telephone (9052707788 ext. 2060)
- In person at our Campus
- By completing and submitting Customer service feedback from available at the Campus

All feedback, including complaints, will be handled in the following manner:

- Feedback will be directed to the Human Resources team. Once the feedback is received, it will be thoroughly examined, and a detailed response will be sent to the source of the feedback.
- Customers can expect to hear back in 7-14 business days.

Bronte College will make sure our feedback process is accessible to people with disabilities by providing or arranging for accessible formats and communication supports, on request.